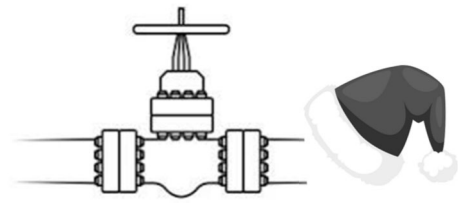


THE RNG PIPELINE-



COMMUNITY & INDUSTRY NEWS

A Monthly Newsletter Made Possible by: Raton Natural Gas

DECEMBER, 2025

When Winter Sets In...

Many of us find winter an expensive time of year. A few simple changes to your home could help ease the problem if you find you worry more about money this time of year.

Before the cold weather hits, here are some things you can do ahead of time that could reduce your energy costs.

Maintain your system: Home heating is the single highest energy user when it's cold out. Make sure your heating system is running efficiently by scheduling a maintenance check with a licensed service technician.

Lower your water heater settings: Water heating accounts for about 18% of home energy consumption. Reduce hot water usage by installing faucet aerators and efficient flow showerheads and adjusting your hot water heater to 120°F, or the low setting.

Source: energystar.gov

IF YOU SMELL GAS...

SAFETY

Did you know that while natural gas is safe to use in your home, a **gas leak could be dangerous?**

The RNG natural gas is odorized. RNG delivers odorized natural gas in pipelines ranging in size from 1" to 6". You can recognize a natural gas leak in several ways, including an unusual hissing noise, blowing dirt for no apparent reason, an unusual dry spot in the ground or dead vegetation for no apparent reason, bubbling water, and frozen ground in warm weather.

If you ever smell natural gas inside or outside your home, leave the area immediately! Then from a safe distance, call 911 and then call Raton Natural Gas Company at 575.447.0088.

RNG is available 24 hours a day every day of the year at 575.447.0088. We'll investigate and let you know when it's safe to return.

TIPS FOR SAVING ENERGY

Maintain your equipment to prevent future problems and unwanted costs.

Keep your cooling and heating system at peak performance by having a contractor do annual preseason check-ups.

Contractors get busy once summer and winter come, so it's best to check the cooling system in the spring and the heating system in the fall. Keep in mind, you might plan the check-ups around the time changes in the spring and fall.

Continued on reverse...

**SMELL GAS?
GET OUT.**



**THEN CALL
575.447.0088
RatonNaturalGas.com**



- + SAVE TIME
- + SEE YOUR BILL
- + SET UP AUTO PAY



NOW ACCEPTING ONLINE PAYMENTS!

VISIT US ONLINE & SIGN UP
RATONnaturalGAS.com/PAYONLINE

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A typical maintenance check-up should include the following:

- **Check thermostat settings** to ensure the cooling and heating system keeps you comfortable when you are home and saves energy while you are away.
- **Tighten all electrical connections** and measure voltage and current on motors. Faulty electrical connections can cause unsafe operation of your system and reduce the life of major components.
- **Lubricate all moving parts.** Parts that lack lubrication cause friction in motors and increases the amount of electricity you use.
- **Check and inspect the condensate drain** in your central air conditioner, furnace and/or heat pump (when in cooling mode). A plugged drain can cause water damage in the house and affect indoor humidity levels.
- **Check controls of the system** to ensure proper and safe operation. Check the starting cycle of the equipment to assure the system starts, operates, and shuts off properly.
- **Check all gas connections, gas pressure, burner combustion and heat exchanger.** Improperly operating gas (or oil) connections are a fire hazard and can contribute to health problems. A dirty burner or cracked heat exchanger causes improper burner operation. Either can cause the equipment to operate less safely and efficiently.
- **Inspect, clean, or change air filters** once a month in your central air conditioner, furnace, and/or heat pump. Your contractor can show you how to do this. A dirty filter can increase energy costs and damage your equipment, leading to early failure.

From: EnergyStar.Gov



RNG HOLIDAY HOURS

DECEMBER 2025

DECEMBER 24, 2025

CLOSE AT 12:00 P.M.

DECEMBER 25, 2025

CLOSED—MERRY CHRISTMAS

DECEMBER 26, 2025

CLOSED

DECEMBER 31, 2025

CLOSE AT 12:00 P.M.

JANUARY 2026

JANUARY 1, 2026

CLOSED

JANUARY 2, 2026

OPEN NORMAL HOURS

In the event of an emergency RNG is available 24 hours a day every day of the year at 575.447.0088.

GO PAPERLESS GET YOUR BILL BY EMAIL!

Sign up to receive your bill directly in your email inbox. Quick, convenient and eco-friendly! To enroll, fill out below and return with your bill.



REDUCE WASTE
Sign up today!

Detach and Include With Bill :

Please sign me up for Raton Natural Gas paperless billing. I understand that I will receive my bill in my email inbox. Raton Natural Gas is not responsible for undelivered emails that may be sent back or filtered into Junk folders.

Name /Account Number:

Email Address:

Signature:

Date:

Raton Gas Transmission Co.
Raton Natural Gas Company
1360 S. Second St | Raton, NM 87740

VISIT OUR WEBSITE:
RatonNaturalGas.com

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Conversation!
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