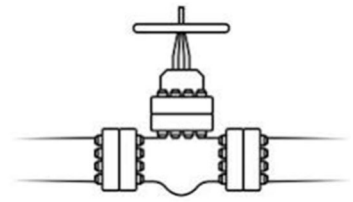


# THE RNG PIPELINE-



COMMUNITY & INDUSTRY NEWS

A Monthly Newsletter Made Possible by: Raton Natural Gas

MARCH 2024

## 8 FACTS ABOUT NATURAL GAS

- **Natural gas is cleaner than other fuels.** Natural gas emits significantly less carbon dioxide, sulfur, nitrogen and particles when burned than other fossil fuels.
- **Natural gas is flexible.** Natural gas is a ready “fuel on demand” that can serve as a baseline, supplemental or backup energy resource. It is also viewed as a “bridge” energy, supporting the expanded use of intermittent solar and wind power.
- **Natural gas is efficient.** Continued efficiency improvements have helped hold total residential consumption levels steady since 1970, even as the number of customers served has increased by 86 percent, according to the U.S. Energy Information Administration (EIA). Technological advancements in gas furnaces, water heaters, insulation, windows and thermostats have combined with utility energy efficiency programs to achieve tremendous energy and cost savings for customers.
- **Natural gas is highly reliable.** Service disruptions are rare. According to the Gas Technology Institute (GTI), planned outages affect only about 1 in 112 gas customers each year, while unplanned outages only affect about 1 in 800 customers.
- **Natural gas is safe.** The natural gas industry as a whole spends \$6 billion annually on pipeline replacements and upgrades to ensure the safe delivery of gas to customers. Since most of the gas leaks are caused by excavation damage to lines, natural gas utilities invest heavily in “811” or “call before you dig” education programs.
- **Natural gas is affordable.** A typical new home saves \$900 a year by using natural gas for water heating, cooking and clothes drying, according to the American Gas Association.
- **Natural gas is an economic driver.** The industry as a whole supports more than 4 million jobs and contributes \$550 billion to the U.S. Gross Domestic Product, according to the American Petroleum Institute.
- **Natural gas reduces demand on the electric grid.** Natural gas plays an essential role in the energy mix of most utilities. Electrifying the entire residential sector would nearly double the U.S. electric grid’s peak hourly demand. Natural gas helps supplement and satisfy the demand for energy.

Source: Unisource Energy

## IF YOU SMELL GAS...

**SAFETY**

Did you know that while natural gas is safe to use in your home, a **gas leak could be dangerous?**

The RNG natural gas is odorized. RNG delivers odorized natural gas in pipelines ranging in size from 1” to 6”. You can recognize a natural gas leak in several ways, including an unusual hissing noise, blowing dirt for no apparent reason, an unusual dry spot in the ground or dead vegetation for no apparent reason, bubbling water, and frozen ground in warm weather.

**If you ever smell natural gas inside or outside your home, leave the area immediately!** Then from a safe distance, call 911 and then call Raton Natural Gas Company at 575.447.0088.

RNG is available 24 hours a day every day of the year at 575.447.0088. We'll investigate and let you know when it's safe to return.



DISCOVER THE POSSIBILITIES  
With [RatonNaturalGas.com](http://RatonNaturalGas.com)

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2. View [Money Saving Tips!](#)
3. Pay Bills Online (COMING SOON)
4. Learn More About RNGe



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# RESIDENTIAL AVERAGE MONTHLY PAYMENT PLAN (AMP)

March 2024

Dear Residential Customer,

Now is the time to sign up for our budget payment plan. This program is called the "AMP" plan. It is designed to help our residential customers pay a fixed monthly payment year-round, rather than paying a low bill in the summer months and, a higher bill in the winter months.

## To Qualify:

- ✓ Your gas account must be current & at a zero balance by April 15th
- ✓ Form to the right must be completed & returned to our office by April 15th
- ✓ Your account must remain current & paid in full by the due date each month

The Raton Natural Gas billing system calculates a fixed average to determine your AMP amount. Average monthly payments are evaluated throughout the year and may go up or down based on your usage and updated estimates of energy costs. Late payments may lead to an account being dropped from Budget Billing.

During the summer months, the AMP amount is higher than what is actually owed. This extra amount remains in your account throughout the summer months as a "Reserve" that is applied during the winter months. During the winter months, the AMP amount is lower than what is actually owed, because the reserve is being used to pay for the higher gas usage. Your Reserve amount could be depleted during the winter season due to higher usage and higher gas costs. If this occurs, your monthly bill will include the additional amount for the Reserve shortage.

If you are to discontinue your gas service or be removed from the AMP program, you will be responsible for paying any reserve amount credited to your account.

Please complete the form on the back and return to our office by April 15th. You can use the drop boxes located at the banks, the drop box at our office, or you can mail to P.O. Box 308, Raton, NM 87740.

**If you are already enrolled in the Residential AMP Budget Plan, you do not need to re-apply.**

Thank you,  
Raton Natural Gas

# ACCOUNT INFORMATION FOR RESIDENTIAL AMP BUDGET PLAN

## ONLY FOR NEW PARTICIPANTS

NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

ACCOUNT #: \_\_\_\_\_

THIS FORM AUTHORIZES RATON NATURAL GAS TO CLASSIFY MY ACCOUNT AS AN "AMP BUDGET PLAN ACCOUNT."

I UNDERSTAND THAT MY PARTICIPATION IN THE AMP BUDGET PLAN WILL:

- ✓ INCREASE MY SUMMER BILLS TO BUILD A RESERVE AMOUNT THAT WILL BE APPLIED TO MY WINTER BILLS
- ✓ REQUIRE THAT MY ACCOUNT BE KEPT CURRENT AND PAID EACH MONTH BY THE DUE DATE
- ✓ REQUIRE ME TO PAY ANY RESERVE SHORTAGE IF I TERMINATE MY PARTICIPATION IN THE AMP BUDGET PLAN
- ✓ REQUIRE ME TO PAY ANY RESERVE SHORTAGE IF MY USAGE OR GAS COSTS EXCEED THE FIXED AVERAGE

CUSTOMER  
SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

PLEASE RETURN THIS FORM WITH YOUR GAS PAYMENT OR USE THE DROP BOX LOCATED IN FRONT OF OUR OFFICE

**IF YOU ARE ALREADY ENROLLED IN THE RESIDENTIAL AMP BUDGET PLAN, YOU DO NOT NEED TO FILL OUT THIS FORM**

VISIT OUR WEBSITE:  
[RatonNaturalGas.com](http://RatonNaturalGas.com)

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Conversation!  
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RatonNaturalGas](https://www.facebook.com/RatonNaturalGas)

