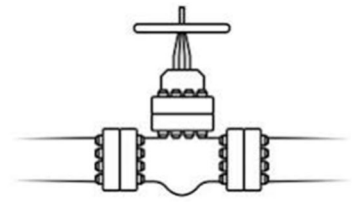


THE RNG PIPELINE-



COMMUNITY & INDUSTRY NEWS

A Monthly Newsletter Made Possible by: Raton Natural Gas

MARCH 2023

ENERGY BILLS - HOW TO POTENTIALLY LOWER COSTS

- Check seals on windows and doors—Bad seals allow energy to exit.
- Give your thermostat a nudge—Set your thermostat back 8-15 degrees when you are sleeping or away.
- Fix Leaky Ductwork—Improve efficiencies by repairing those leaks
- Check Furnace Filters—Change filters every 3 months to help your central heating and cooling operate more efficiently
- Adjust temperature on water heater—Some water heaters come set at 140 degrees lowering to 120 degrees can reduce costs. If leaving town for a week or two set a reminder to place water heater to vacation setting then reset to 120 upon return.
- Don't wash clothes in hot water—Set to warm and cold water when doing laundry. This alone could cut your per load energy consumption in half.
- Add Insulation—Plug your zip code into the Department of Energy Insulation Tool to find out how much insulation your home needs—R—Value
- Use the Sun—Open curtains during the day to allow the sun to help warm up your home, then close them at night to help trap the heat inside or your house.
- Purchase energy efficient appliances—Install new (Energy Star) label appliances (furnace, water heater, dishwasher, washer-dryer, etc. These can help cut consumption.
- Relocate Thermostat—Consider relocating to central location of your house to evenly distribute heat.
- Install Dimmer Switches and Swap out Bulbs—Install LED bulbs and dimmer switch to help reduce costs.
- If you have a fireplace—Remember when it is not in use to close the dampers. Your warm air in your home can make a quick exit out of the chimney
- Get an annual furnace tune up—Keep your furnace or other heat source tuned up—it's a small expense that could lead to big savings
- Do an Energy Audit—Some utility providers will offer a home energy efficient audit—sometimes for free and can identify ways to reduce your energy costs.

* From Energy Star

IF YOU SMELL GAS...

SAFETY

Did you know that while natural gas is safe to use in your home, a **gas leak could be dangerous?**

The RNG natural gas is odorized. RNG delivers odorized natural gas in pipelines ranging in size from 1" to 6". You can recognize a natural gas leak in several ways, including an unusual hissing noise, blowing dirt for no apparent reason, an unusual dry spot in the ground or dead vegetation for no apparent reason, bubbling water, and frozen ground in warm weather.

If you ever smell natural gas inside or outside your home, leave the area immediately! Then from a safe distance, call 911 and then call Raton Natural Gas Company at 575.447.0088. *RNG is available 24 hours a day every day of the year at 575.447.0088. We'll investigate and let you know when it's safe to return.*



DISCOVER THE POSSIBILITIES With RatonNaturalGas.com

1. Learn About Natural Gas
2. View Money Saving Tips!
3. Pay Bills Online (COMING SOON)
4. Learn More About RNGe



In This Issue

- RNG -AVG MONTHLY PAY PLAN (ON REVERSE)
- WAYS TO LOWER CONSUMPTION

Call 833-259-4018 today to make your payment over the phone!

A Monthly Newsletter Made Possible by: Raton Natural Gas | 1360 S. 2nd St Raton, NM 87740

RATON
NATURAL GAS COMPANY

RESIDENTIAL AVERAGE MONTHLY PAYMENT PLAN (AMP)

March 2023

Dear Residential Customer,

Now is the time to sign up for our budget payment plan. This program is called the "AMP" plan. It is designed to help our residential customers pay a fixed monthly payment year-round, rather than paying a low bill in the summer months and, a higher bill in the winter months.

To Qualify:

- ✓ Your gas account must be current & at a zero balance by April 15th
- ✓ Form to the right must be completed & returned to our office by April 15th
- ✓ Your account must remain current & paid in full by the due date each month

The Raton Natural Gas billing system calculates a fixed average to determine your AMP amount. Average monthly payments are evaluated throughout the year and may go up or down based on your usage and updated estimates of energy costs. Late payments may lead to an account being dropped from Budget Billing.

During the summer months, the AMP amount is higher than what is actually owed. This extra amount remains in your account throughout the summer months as a "Reserve" that is applied during the winter months. During the winter months, the AMP amount is lower than what is actually owed, because the reserve is being used to pay for the higher gas usage. Your Reserve amount could be depleted during the winter season due to higher usage and higher gas costs. If this occurs, your monthly bill will include the additional amount for the Reserve shortage.

If you are to discontinue your gas service or be removed from the AMP program, you will be responsible for paying any reserve amount credited to your account.

Please complete the form on the back and return to our office by April 15th. You can use the drop boxes located at the banks, the drop box at our office, or you can mail to P.O. Box 308, Raton, NM 87740.

If you are already enrolled in the Residential AMP Budget Plan, you do not need to re-apply.

Thank you,
Raton Natural Gas

ACCOUNT INFORMATION FOR RESIDENTIAL AMP BUDGET PLAN

ONLY FOR NEW PARTICIPANTS

NAME: _____

SERVICE ADDRESS: _____

ACCOUNT #: _____

THIS FORM AUTHORIZES RATON NATURAL GAS TO CLASSIFY MY ACCOUNT AS AN "AMP BUDGET PLAN ACCOUNT."

I UNDERSTAND THAT MY PARTICIPATION IN THE AMP BUDGET PLAN WILL:

- ✓ INCREASE MY SUMMER BILLS TO BUILD A RESERVE AMOUNT THAT WILL BE APPLIED TO MY WINTER BILLS
- ✓ REQUIRE THAT MY ACCOUNT BE KEPT CURRENT AND PAID EACH MONTH BY THE DUE DATE
- ✓ REQUIRE ME TO PAY ANY RESERVE SHORTAGE IF I TERMINATE MY PARTICIPATION IN THE AMP BUDGET PLAN
- ✓ REQUIRE ME TO PAY ANY RESERVE SHORTAGE IF MY USAGE OR GAS COSTS EXCEED THE FIXED AVERAGE

CUSTOMER
SIGNATURE: _____

DATE: _____

PLEASE RETURN THIS FORM WITH YOUR GAS PAYMENT OR USE THE DROP BOX LOCATED IN FRONT OF OUR OFFICE

IF YOU ARE ALREADY ENROLLED IN THE RESIDENTIAL AMP BUDGET PLAN, YOU DO NOT NEED TO FILL OUT THIS FORM

Raton Gas Transmission Co.
Raton Natural Gas Company
1360 S. Second St | Raton, NM 87740

VISIT OUR WEBSITE:
RatonNaturalGas.com

Join Our
Conversation!
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RatonNaturalGas](https://www.facebook.com/RatonNaturalGas)

