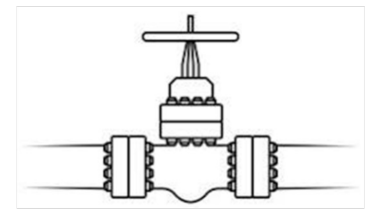


# THE RNG PIPELINE-



COMMUNITY & INDUSTRY NEWS

A Monthly Newsletter Made Possible by: Raton Natural Gas

JULY, 2020



## Raton Natural Gas Low Flow Water Kit Rebate

Raton Natural Gas Company offers a free low flow shower head that could help you save on natural gas costs by improving the efficiency of your shower.

Only Raton Natural Gas residential customers who receive natural gas service and have an active customer account number are eligible. Limit one per household. The low flow shower head may be picked up at our Raton office location after you have received affirmation of program qualifications from our office.

Residences with electric or propane water heaters are not eligible for this residential energy efficiency program offered by Raton Natural Gas Company(RNG).

To learn more visit [www.RatonNaturalGas.com](http://www.RatonNaturalGas.com)

Learn More About Raton Natural Gas Rebates on The Reverse.

## SUMMER ENERGY SAVING TIPS

The days are becoming warmer and the flowers are beginning to bloom.

So many times we hear what we can do in cooler winter months to help save energy.

To the right are some things that we can do to save energy during the warmer months.



Avoid using appliances during peak hours



Open the windows at night, if possible



Prioritize cold meals over hot dishes



Avoid incandescent light bulbs



Enjoy more outdoor activities



Wear lighter and cooler clothes

## Raton Natural Gas Customer Survey

Raton Natural Gas is reviewing new programs for its upcoming 2021 Energy Efficiency Program. As part of this process, we are seeking direct input from you, our customer. Can you spend a few minutes to answer a few questions concerning a potential rebate program?

*Detach and Return With Your Payment or Drop in Our Dropbox*

Within the next 2 years, do you plan to replace or upgrade any natural gas appliances for a more energy efficient model? (Circle One)

Yes or No

When considering energy efficiency which is more important to you?

Environment Cost Savings

Are you interested in a free low-flow showerhead kit that you would install?

Yes or No

Are you interested in a free programmable thermostat?

Yes or No

Are you interested in a free Energy Assessment of your home or business?

Yes or No

As a valued customer of Raton Natural Gas, thank you for taking time to complete this survey.

Name: \_\_\_\_\_


Address: \_\_\_\_\_


A Monthly Newsletter Made Possible by: Raton Natural Gas | 1360 S. 2nd St Raton, NM 87740




**REMINDER: CENSUS 2020 HELP KEEP OUR  
COMMUNITIES CONNECTED! YOUR PARTICIPATION IS VIDAL!  
2020CENSUS.GOV**

## **RNG REBATE PROGRAMS:**

 **LOW FLOW WATER KIT** - This package is offered free of charge to Raton Natural Gas customers, while supplies last. Kit contains a free low flow showerhead and two faucet aerators. One package per account.


 \$150 rebate for installation of natural gas furnace with AFUE of 92 to 94.9%


 \$200 rebate for installation of natural gas furnace with AFUE of 95% or higher.


 \$125 rebate for installation of natural gas water heater with Energy Factor (EF or UEF) of 0.67 or higher.


\$200 rebate for installation of tankless natural gas water heater with Energy Factor (EF or UEF) of 0.67 or higher.

### **Eligibility:**

 To qualify you must be a current or prospective customer who receives natural gas service from Raton Natural Gas Company, as proven by customer account number.

 You are responsible for the full cost and installation of the natural gas heating system or Natural Gas Water Heater.

 Rebates are subject to program funds and processed on first-come, first served basis.

 Raton Natural Gas Company reserves the right to inspect completed upgrades to verify compliance with the Energy Efficiency Program.

### **How to Participate:**

1. Contact a New Mexico—licensed contractor to install your new space heating equipment.
2. Review program eligibility and requirements with your contractor and the Raton Natural Gas Office.
3. Have contractor install the new equipment.
4. Submit your completed Renate Application, Certificate of Product rating, along with a copy of your equipment receipt and contractor invoice to the Raton Natural Gas Office.
5. For Low Flow Water Kit. Please call the office at: 575.445.3613

*Rebates are subject to availability of program funds. Completed applications will be reviewed and processed by Raton Natural Gas Company on a first-come, first-served basis until program funds are depleted.*

## **Save time - PAY BY PHONE**

Raton Natural Gas Company gives you access to your account 24 hours a day, 365 days a year. It's a convenient way to pay your bills on your own time —WITH NO WAITING!

- Save postage by paying your bill by phone.
- Access your updated account instantly.
- Hear real-time balances, payment amounts and due dates.
- Enter your information securely through an automated system.



- + SAVE TIME
- + SEE YOUR BILL
- + SET UP AUTO PAY

**NOW ACCEPTING ONLINE PAYMENTS!**

VISIT US ONLINE & SIGN UP

**RATONnaturalGAS.com/PAYONLINE**